```
00:00:01.169 --> 00:00:13.558
Clean Transportation Prizes, there's an introductory poll that's happening on the
chat page that you can take a look at and we'd love for you to participate.
00:00:13.558 --> 00:00:16.618
I'd like to mention that.
3
00:00:16.618 --> 00:00:25.109
Everybody is welcome to introduce themselves, their organization, and whether you're
looking for partners in the chat space.
4
00:00:25.109 --> 00:00:38.424
Off the screen I'd like to give you a brief overview of the New York clean
transportation prizes. My name's Luisa Freeman, and I'm working on this at NYSERDA
with Robyn Marquis.
00:00:39.024 --> 00:00:48.234
The New York clean transportation prizes are led by New York State Energy Research
and Development Authority in partnership with the New York State Department of
Public Service.
00:00:48.479 --> 00:00:55.109
And the Department of Environmental Conservation, this program will support
electrifying transportation,
00:00:55.109 --> 00:01:01.500
Reducing air pollution, and enhancing clean mobility and underserved communities
across New York state.
00:01:01.500 --> 00:01:08.099
The prizes provide teams of global experts with the opportunity to directly engage
with these communities,
00:01:08.099 --> 00:01:14.310
To improve and scale clean transportation options locally and across New York state.
10
00:01:14.310 --> 00:01:18.810
And beyond the 3 prize competitions include.
```

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11
00:01:18.810 --> 00:01:23.430
The clean neighborhoods challenge to award innovative projects that address.
12
00:01:23.430 --> 00:01:29.040
Local air pollution reduction at scale, the electric mobility challenge.
13
00:01:29.040 --> 00:01:33.239
To award projects that demonstrate innovative, safe.
14
00:01:33.239 --> 00:01:38.549
Convenient active and electric mobility options that meet community needs.
15
00:01:39.084 --> 00:01:53.364
And the electric truck, invest challenge to award projects that demonstrate
replicable pathways to reduce the cost system and operational challenges of further
deployment of medium and heavy duty, electric vehicles.
16
00:01:53.609 --> 00:01:58.230
Including charging and grid integration.
17
00:01:58.230 --> 00:02:02.489
This webinar is being recorded and will be posted on the prize website.
18
00:02:03.810 --> 00:02:10.379
We'd like to suggest that you used the Q&A feature to ask questions and we'll
address them at the end.
19
00:02:12.240 --> 00:02:21.030
It's important that you look at the NewYorkcleantransportationprizes.org to apply
for the prizes and spread the word.
20
00:02:21.030 --> 00:02:28.919
Next slide please, here's information about where you can find the materials, the
recording of the webinar.
21
00:02:28.919 --> 00:02:35.610
And, uh, post questions as well, that aren't answered in the, in the chat. Um.
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22
00:02:35.610 --> 00:02:40.650
I'd like to now introduce our moderator for the session.
23
00:02:40.650 --> 00:02:52.680
Next slide please, Shanika Amarakoon is a senior environmental and climate justice
practice, lead at Eastern Research Group.
24
00:02:52.680 --> 00:02:59.009
sanika leads the environmental and climate justice solutions practice.
25
00:02:59.009 --> 00:03:02.159
She brings over 20 years of experience.
26
00:03:02.159 --> 00:03:09.090
Forming and leading multi disciplinary teams to support federal and state analyses
related to climate change.
27
00:03:09.090 --> 00:03:22.319
Renewable energy and sustainability she currently serves as the project manager for
NYSERDA's clean transportation prize, outreach and stakeholder engagement for
disadvantaged communities.
28
00:03:23.580 --> 00:03:26.819
I like to turn it over to Shanika next slide please.
29
00:03:27.960 --> 00:03:31.020
Thank you Luisa. Can you hear me? Yes.
30
00:03:31.020 --> 00:03:38.370
Great. I'm very excited to moderate this panel, on successful partnerships and
teaming. If you can go to the next slide. Please.
31
00:03:40.409 --> 00:03:45.745
Thank you and the next slide Thank you.
32
00:03:46.074 --> 00:03:58.134
So before we get started on our panel discussion, I thought it would be helpful to
provide more context on the New York clean transportation prize goal, including the
definition of disadvantaged communities.
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33
00:03:58.469 --> 00:04:12.060
And Eastern Research Group's, role in supporting the prize program, I'll also share
some tips for partnering with community based organizations that may be useful in
developing forming your teams and developing your application.
00:04:12.060 --> 00:04:21.750
Next slide please, thank you. So.
35
00:04:21.750 --> 00:04:23.845
A key goal as Luisa mentioned,
36
00:04:24.024 --> 00:04:24.384
uh,
37
00:04:24.415 --> 00:04:35.545
for the clean transportation prize is to deliver benefits to disadvantaged
communities. Disadvantaged communities is a term used in New York Climate Leadership
and Community Protection Act,
38
00:04:35.845 --> 00:04:38.185
and includes environmental justice or low,
39
00:04:38.185 --> 00:04:41.574
moderate income communities located in New York state opportunity.
00:04:41.574 --> 00:04:51.834
Zones. New York's climate act recognizes that greenhouse gas emission reduction
targets cannot be met without engaging and benefiting these communities.
41
00:04:52.139 --> 00:04:58.649
So, the map on this slide highlights these target, or what we like to call priority
communities in green.
42
00:04:58.649 --> 00:05:11.069
And a link to this map is available on the clean transportation site prize website.
Um, and through this link that we've included on the slide, which will also be
included in the chat.
```

00:05:11.363 --> 00:05:18.744

Next slide, please Eastern Research Group, including our teaming partners.

44

00:05:18.744 --> 00:05:32.603

Hummingbird and Consensus Building Institute are working with NYSERDA to support outreach and engagement with these priority communities, including community based organizations or CBOS, that may be interested in partnering.

45

00:05:33.173 --> 00:05:44.754

cbos in particular will play a key role in supporting the clean transportation prize by engaging the communities in which they have already established networks, connections, and trust.

46

00:05:46.254 --> 00:06:00.834

The ERG team's role is to help, make sure CBOs understand the value and benefits of the program and support their engagement to ensure the goals of diversity inclusion equity are met.

47

00:06:02.153 --> 00:06:13.374

And what I while, I always think that diversity inclusion are relatively straightforward for people to understand the, the goal of equity isn't always straightforward.

48

00:06:13.403 --> 00:06:22.403

So, this graphic that I have on the right helps to illustrate understanding the difference between equality versus equity.

49

00:06:22.769 --> 00:06:27.384

It's not just about leveling the playing field. It's about providing additional support.

50

00:06:27.744 --> 00:06:37.973

Where needed to make sure all partners have equal access to information so that they can in turn ensure that the clean transportation prize proposals, benefit their community.

51

00:06:38.399 --> 00:06:44.939

Next slide please.

52

00:06:44.939 --> 00:06:56.754

So, the intent of this webinar, as we mentioned is to offer some tips and

suggestions, best practices on successful partnerships and teaming with communities and community based organizations.

53

00:06:56.783 --> 00:07:02.663

And what we did was pull together some highlights of of do's and don'ts.

54

00:07:02.663 --> 00:07:14.543

And I'm not going to go into all of them in detail, but it's really important to understand that, depending on the community, the community based organization that may be working with that community can be very different.

55

00:07:14.574 --> 00:07:23.064

Sometimes they are just groups of volunteers that are working together with during the evening with their day jobs.

56

00:07:23.064 --> 00:07:30.684

Sometimes they do have more resources available, but oftentimes they are, they have a stronger foundation and are.

57

00:07:31.439 --> 00:07:44.369

Have more resources in capacity, but oftentimes they have limited capacity. So it's really important to be aware and conscious of that. So, in terms of the key do with respect to.

58

00:07:44.369 --> 00:07:50.129

Working with community based organizations listening, listening with awareness is.

59

00:07:50.129 --> 00:07:56.399

One of the most important, and certainly seeking to understand versus to be understood.

60

00:07:56.399 --> 00:08:10.913

And I realize some of these may seem like common sense, but, um, I can't emphasize how important this is. Seeking to also understand the community, their community, their needs, their stresses, their attributes.

61

00:08:11.728 --> 00:08:24.629

So, because so many community based organizations may not have all the resources that they need or staff sometimes we recommend entering into some type of partnership agreement.

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62
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00:08:24.894 --> 00:08:38.724

Where you can be clear on the time and resources that may be needed to support a proposed project in terms of the don'ts, um, definitely. Don't go in assuming you have all the answers or the right.

63

00:08:38.724 --> 00:08:52.433

Ideas, you know, don't focus on community deficits or assuming that you're going to go in and, you know, save the community and don't assume any instant partnership or instant trust it really takes time.

64

00:08:52.884 --> 00:09:00.653

And so the more you engage, and actively listen the more likely that trust and partnership will build on a solid foundation.

65

00:09:01.708 --> 00:09:15.568

So next slide please so here with me to talk about some of more best practices and tips and examples for building partnerships, our 3 panelists.

66

00:09:15.568 --> 00:09:20.969

Uh, and I'll briefly read their bios and then we'll start off with some questions.

67

00:09:20.969 --> 00:09:26.009

Elle Ramel is the Chicago Director for Gender Equity and Tech.

68

00:09:26.009 --> 00:09:38.094

Cities a city-based initiative to advance women in the tech economy. Prior to this, she managed the redevelopment of the Michael Reese hospital site for far point development and led strategic partnerships.

69

00:09:38.094 --> 00:09:47.153

At City Tech Collaborative, the smart city lab of Chicago, and was the economic policy associate in Mayor Rahm Emanuel's office in the city of Chicago.

70

00:09:48.024 --> 00:10:00.264

Steve Gutmann is a senior program manager at Forth, Forth is advancing electric, smart and shared mobility through innovation, demonstration, advocacy, and engagement.

71

00:10:00.803 --> 00:10:12.384

Steve has also worked in advisory business development in sales roles at several

early in growth stage, clean tech companies and car sharing services, such as get around and zipcar.

72

00:10:12.658 --> 00:10:25.764

He also has a background in energy efficiency, finance, carbon markets, trading and equipment leasing. Nicole Payne is an urban planner for New York City. From scooter share to cashless tolling.

73

00:10:25.793 --> 00:10:28.433

Nicole has worked throughout New York City.

74

00:10:29.099 --> 00:10:42.208

And with municipalities across North America to develop transportation initiatives, that address barriers from mobility for low income and communities of color. So welcome everyone. Thank you for joining me.

75

00:10:43.349 --> 00:10:47.339

And if everyone can turn their videos on great.

76

00:10:49.828 --> 00:10:54.808

Great so, first question which I'll direct to Elle.

77

00:10:54.808 --> 00:11:04.318

What are some of the partnership strategies that you've seen be effective on projects similar to the New York clean transportation prizes.

78

00:11:06.293 --> 00:11:16.494

Thank you Shanika so much for having me when I think about partnerships I think about really first assessing the partnerships background.

79

00:11:16.793 --> 00:11:29.994

First assessing all the potential partners both government, private sector, nonprofit, just really understanding landscape, understanding each, each current role an individual or community organization plays.

80

00:11:30.354 --> 00:11:43.673

And then really thinking about bringing diverse perspectives and backgrounds to a project. So I worked on the Michael Reese project, which was an 80 acre real estate development project. And we were thinking about getting that ready for electric vehicles.

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81
00:11:43.974 --> 00:11:58.943
You have to think about not only who are the users of those vehicles, who is going
to build those stations what are the size of the roads so it's not just oh, I hope I
can bring electric vehicles to a community. You're thinking about, are they going to
park at the park?
82
00:11:58.974 --> 00:12:09.624
Are is there are their children involved so I think you're just expanding that
mindset of both the user and the provider in one conversation in these kinds of
projects.
83
00:12:09.869 --> 00:12:13.889
Thank you Elle. Nicole?
24
00:12:15.239 --> 00:12:18.359
I totally agree.
85
00:12:18.359 --> 00:12:21.479
Well, just.
86
00:12:22.464 --> 00:12:37.313
I think the, especially the about the diversity of backgrounds, your different
partnership, bring different strengths and skills to the partnership and I think
something very important that Elle touched on was the human aspect of these types of
projects.
87
00:12:37.313 --> 00:12:44.604
So, innovation is great innovation for innovation's sake is interesting, but we're
really trying to address those human needs those.
88
00:12:45.208 --> 00:12:51.869
To do that, or economic status, or social status within their communities.
89
00:12:51.869 --> 00:13:02.489
Thank you that's a that's such a good point. So, in terms of some of the team
configurations that should be considered for the transportation projects.
90
00:13:02.489 --> 00:13:10.589
How do you see the roles of different, uh, participating individuals and
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organizations Nicole do you care to elaborate on that?

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91
00:13:10.589 --> 00:13:14.068
92
00:13:15.024 --> 00:13:18.264
And slide is a little bit vague
93
00:13:18.264 --> 00:13:24.624
because at the beginning of being asked to present to this I switched roles and so
my former role was,
94
00:13:24.624 --> 00:13:36.563
what the National Association of city transportation officials and work with city
and cities across the country on shared bike and shared scooter projects to address
barrier to mobility and.
00:13:37.974 --> 00:13:45.714
Partnerships that achieved the most success were partnerships that had a private
operator. Of course.
00:13:45.714 --> 00:14:00.114
Or the element of your partnership is bringing the technology, the content expertise
usually a nonprofit or community partner. Sometimes those are the same things.
Sometimes those are not and.
97
00:14:00.114 --> 00:14:13.614
They look like I'll just throw out an example a think tank, for example, or maybe
you're working with a transportation focused advocacy group. Sometimes there are
communities live in New York City.
98
00:14:14.033 --> 00:14:19.043
Maybe there's a community board that is really in touch with communities' mobility.
99
00:14:20.604 --> 00:14:32.183
Partner of course, some form of local government or some form of entity that I don't
want to say has power, but has influence on how streets are used.
100
00:14:32.183 --> 00:14:45.264
So, for some for some partnerships that may look like a BUD business improvement
```

district for some folks that may look like a city. You need all of those components

to make sure you're not missing anything. You're not missing the human element.

101

00:14:45.384 --> 00:14:51.053

You're not missing the regulatory element of things. And of course, you have that technical expertise as well.

102

00:14:51.448 --> 00:14:55.499

Thank you, Nicole. Steve do you have any thoughts on this?

103

00:14:55.499 --> 00:15:06.688

Yeah, I actually think that Nicole hit all the points that I would make in response to that question. The only.

104

00:15:06.688 --> 00:15:18.778

Couple of additional couple of additional partners might be, uh, well, certainly for transportation electrification the local utility is.

105

00:15:18.778 --> 00:15:23.729

Super important, not only because they often have resources that they can bring to bear.

106

00:15:23.729 --> 00:15:38.639

But they also are just going to be super important for for charging and, uh, but also for financial resources and, and they are going to know where the grid has capacity and where it doesn't have capacity and that sort of thing. So, I think it's.

107

00:15:38.639 --> 00:15:41.788

Very important to bring the utilities into the conversation.

108

00:15:41.788 --> 00:15:46.739

Um, we also generally try to bring in some sort of a partner.

109

00:15:46.739 --> 00:15:52.649

Um, with deep sort of a data analytics, uh, experience.

110

00:15:52.649 --> 00:16:02.219

Because in many of these projects, they're, they tend to be very, very data heavy and when you're at the end of the project and want to report out in terms of how it went.

00:16:02.219 --> 00:16:13.438

It's often really helpful to have a university or a lab, or an engineering firm that specializes in data analytics to help you make the case for what happened as a result of your project.

112

00:16:15.448 --> 00:16:20.938

Great, thank you. Uh, anyone else have any thoughts before we move on to the next question.

113

00:16:20.938 --> 00:16:25.524

Yeah, I'll jump in there, Steve. I think you bring up a great point. I think data analytics is incredibly important.

114

00:16:25.524 --> 00:16:39.083

I also think having a translational element, whether that's someone in communications, graphic design, data visualization, one of the more effective things we've been able to work with data visualization groups is really showing, especially transportation.

115

00:16:39.083 --> 00:16:52.014

Its, its fluid dynamics. It's very complicated and energy outputs. So, getting some really clean visuals of that data and telling that story is often worth almost a 1000 data points.

116

00:16:52.014 --> 00:17:06.773

Because then someone can legibly read, that newspapers can pick it up. So, I think there's also wins in the translational space as well and moving away from acronyms, bringing that human element telling that story. Like Nicole said, someone using that scooter, someone's saving money on an electric bill.

117

00:17:06.953 --> 00:17:08.634

I mean, those are just such wins as well.

118

00:17:10.469 --> 00:17:19.584

Great, thank you. That's such a good point in terms of some of the opportunities and risks when putting together a great team for transportation.

119

00:17:19.913 --> 00:17:28.433

Well, what sorry, what are some of those opportunities and risks when putting together a great team for a transportation electrification project Steve.

00:17:28.919 --> 00:17:35.669

I guess the opportunities that we come across over and over again, through partnerships is.

121

00:17:35.669 --> 00:17:41.578

Well, one of them is just the ability to learn new things and to stretch ourselves and.

122

00:17:41.578 --> 00:17:53.638

Really to to, to bring new technologies to parts of the country and communities where they're still very, very new and but so it's.

123

00:17:53.638 --> 00:18:05.548

It's bringing new technology, but also stretching ourselves as an organization and learning new things, especially if we work closely with great partners on the risks side.

124

00:18:05.548 --> 00:18:09.179 I think, um, we've found that.

125

00:18:09.179 --> 00:18:19.108

You know, oftentimes something a project that we're envisioning sounds simpler than it is. And so I think it's easy to assume that.

126

00:18:19.108 --> 00:18:31.858

You know, for example, doing a car share project is going to be very simple. It sounds simple in theory but unless you've actually done that sort of shared mobility, um.

127

00:18:31.858 --> 00:18:39.749

Work, it's easy to assume that it's from the outside a well running shared mobility service.

128

00:18:40.374 --> 00:18:52.763

Runs pretty seamlessly, but what you often fail to realize when doing these things when looking at these things from the outside is that people internally are typically working really, really hard.

129

00:18:52.763 --> 00:18:55.733

```
So don't assume that a project is easy.
130
00:18:56.189 --> 00:19:00.328
Um, don't assume that you can do something that you've never done before.
131
00:19:00.328 --> 00:19:03.479
Um, and also be really careful about the, um.
132
00:19:03.479 --> 00:19:10.019
The technical partners that you that you choose, and make sure to vet them carefully
133
00:19:10.019 --> 00:19:14.578
Check references, um, ideally you don't want to work with.
134
00:19:14.578 --> 00:19:19.409
You don't want to be the first entity to work with a, with a, with a technical
partner.
135
00:19:19.409 --> 00:19:26.068
Um, that's developing a new technology because things inevitably can and will go
wrong.
136
00:19:26.068 --> 00:19:26.608
So,
137
00:19:27.743 --> 00:19:28.044
thanks,
138
00:19:28.044 --> 00:19:31.344
Steve so you mentioned risk in terms of,
139
00:19:31.554 --> 00:19:31.943
you know,
140
00:19:31.943 --> 00:19:33.114
avoiding,
```

00:19:33.594 --> 00:19:34.374 um,

142

00:19:34.794 --> 00:19:42.294

in terms of really exploring the risks and you mentioned references is one way to kind of help to understand what those may be.

143

00:19:42.294 --> 00:19:49.733

Do you have any other tips or suggestions or maybe any of the other panelists on how you can really, truly assess risk.

144

00:19:50.993 --> 00:20:04.104

I think one thing is to be a very aware of the ability for longevity as well, getting a sense for how long a partner can be in this, and how dynamically they can evolve. We only know what's happening right now.

145

00:20:04.163 --> 00:20:18.354

Transportation is changing every year, but it also, I, I always love lawyers because also scripting away for people to enter a pilot or exit. It's not a match anymore. You don't want to be trapped with partner. That's like, I'm here. I don't know what I'm doing anymore.

146

00:20:18.564 --> 00:20:21.773

I think another thing to keep in mind is, is it flexible where.

147

00:20:22.048 --> 00:20:30.624

Keeping in mind procurement rules and the proprietary nature of technology, you know, if you're going with a private sector partner, are you going with a government partner?

148

00:20:30.804 --> 00:20:43.523

There's speed to that there's negotiation that will take, but you also also make want to make sure can other vehicles participate in that district can they plug in? So, I think at this point, it's very similar.

149

00:20:43.523 --> 00:20:46.013

When electricity showed up, you want to just make sure that.

150

00:20:46.348 --> 00:20:55.019

Um, what you're thinking about the, the ramifications of certain partnerships and, and how they can manifest on kind of like an open source concept in the future.

00:20:56.578 --> 00:21:04.108

Anyone else have any thoughts before we move on to the next question related to opportunities and risks when putting together a team.

152

00:21:05.429 --> 00:21:17.993

Um, I think that one other risk, I would point out. I think it's really important to do the hard work of figuring out your budget with your partners as early as possible, and not leave that to, to later on in the process.

153

00:21:18.173 --> 00:21:29.094

Don't fall in love with the ideas, but really, you know, focus in on what is the scope and how are we dividing up the available funds early on? Because otherwise you can run into.

154

00:21:29.398 --> 00:21:32.969

You know, misunderstandings and disagreements and.

155

00:21:32.969 --> 00:21:36.028

You want to avoid that by being proactive around the budgeting.

156

00:21:36.028 --> 00:21:49.588

Great. That's a good point. So, do you have what are some of the best practices from transportation electrification infrastructure projects in other regions that you can share.

157

00:21:49.588 --> 00:21:54.179

Steve, do you have any best practices here?

158

00:21:54.179 --> 00:22:04.378

A few things I just mentioned, you know, the importance of digging into the budget as soon as possible. Right? Not necessarily right away. You have to have an idea before you develop a budget.

159

00:22:04.378 --> 00:22:11.398

I'd say that's one best practice another one that we've been doing more and more often at Forth is, um.

160

00:22:11.398 --> 00:22:19.378

Conducting a needs assessment with the local community. Definitely don't sort of go

in assuming you have the answer to anybody's problems.

161

00:22:19.378 --> 00:22:27.209

It's really important to do do some listening and make sure that the problem that you're trying to address is a problem that.

162

00:22:27.209 --> 00:22:39.358

It's not just in your mind, right? The solutions you're providing really should come from the community and make sure that you're yeah. So be proactive in that sense. Another best practice.

163

00:22:39.683 --> 00:22:54.413

You've already mentioned is involving local community based organizations. Um, we typically expect to compensate the CBOs for their participation. A lot of people seem to think that CBOs don't need to be paid for the work that they do, or they already have funding.

164

00:22:54.413 --> 00:22:55.284

But I think that's.

165

00:22:55.588 --> 00:22:59.423

Really dangerous assumption. So expect to compensate them.

166

00:22:59.814 --> 00:23:14.663

And then the last thing I would say is this is just my personal preference when working on a project like, this is frequent short meetings rather than infrequent long two hour meetings with the project group. I try to take a.

167

00:23:14.909 --> 00:23:23.699

Page out of the tech industry and do you know if possible like, even daily quick, 20 minute meetings rather than waiting for weeks at a time

168

00:23:23.699 --> 00:23:27.298

Between group meetings, so those are just.

169

00:23:27.834 --> 00:23:36.624

Some best practices from Forth anyway. Nicole do you have any best practices that you can offer? Yes, absolutely.

170

00:23:36.683 --> 00:23:50.903

And I think the last 3 of these best practices I want to put an exclamation point on, because they're very critical on, especially working with I know the term we use here is disadvantaged communities, committees of lower income communities of color. 171 00:23:50.903 --> 00:23:59.423 Usually, there's an overlap there, these are communities that have been historically given the short and stick in terms of distribution resources. 172 00:23:59.753 --> 00:24:12.534 So, with going and working with communities, especially on transportation and mobility related projects, you have to understand you have to be okay with the response that you receive may not be the yes. Climate change. 173 00:24:12.534 --> 00:24:18.894 Or emissions is my number one issue in my life or transportation might not even be that number one issue. 174 00:24:19.074 --> 00:24:27.743 I think the goal really is to figure out how your transportation project or the project you developed with community, can meet the needs of those communities as thev. 175 00:24:28.048 --> 00:24:31.794 Exist right now an example will be and I know we're going to get into case studies, 176 00:24:31.913 --> 00:24:34.284 but the example will be well, 177 00:24:34.284 --> 00:24:36.113 actually back up a little bit, 178 00:24:36.624 --> 00:24:40.673 especially in thinking about my background and shared micro mobility bikes, 179 00:24:40.884 --> 00:24:41.334 scooters,

specifically the communities that we're focused on within this projects.

180

00:24:41.334 --> 00:24:45.503

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181
00:24:45.743 --> 00:24:54.233
Do not have the infrastructure to support a lot of these projects so you have to
think before going into maintenance with communities that's going to come up,
182
00:24:54.263 --> 00:24:54.443
like,
183
00:24:54.443 --> 00:24:57.114
always been asking for the stop sign for 35 years,
184
00:24:57.114 --> 00:24:57.683
where is that,
185
00:24:57.683 --> 00:24:58.044
or,
186
00:24:58.223 --> 00:25:03.023
we don't have enough space for bike lanes all or this road hasn't been repaved in 20
vears.
187
00:25:03.023 --> 00:25:14.453
Those are questions that very base questions, that you're going to have to think
about before meeting with community, because it's going to come up because they have
not received the resources or attention that has been needed throughout history.
188
00:25:14.453 --> 00:25:19.044
And another thing would be to work with partners kind of blend of the last question
as well.
189
00:25:20.183 --> 00:25:30.203
To work with either consultants or partners that do have some sort of race and class
analysis and that again ties to the point that just made about these are communities
that have historically,
190
00:25:30.203 --> 00:25:34.013
just been left out of resource distribution,
191
00:25:34.523 --> 00:25:35.003
have,
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192
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00:25:35.124 --> 00:25:35.513 you know,

193

00:25:35.574 --> 00:25:37.673 in terms of their needs.

194

00:25:37.703 --> 00:25:44.483

May not have been met by their local governments they're going to want things. They want to ask questions about things. They're going to remember 15 years ago.

195

00:25:44.483 --> 00:25:57.923

Someone came at the same exact thing, what happened then so that's something you're going to have to think about and that's going to be a major portion of your project and I think avoiding that is a huge risk. Right? Because what's the point of rolling out this really great awesome project if no one uses it.

196

00:25:58.763 --> 00:26:13.253

So, I just wanted to add those 2 points in there as well. I think to add to this in my context. I'm sure it's the same in New York. But new technology always implies a potential for another job to be replaced think taxi drivers or bus drivers or so there's also the question.

197

00:26:13.284 --> 00:26:26.784

I mean, we see this in the federal context right now is yes, there's clean energy jobs coming. It's, it's very exciting, but you're also going to have to account for nervousness in local communities about what does this mean for my, you know.

198

00:26:27.868 --> 00:26:42.203

Uncle that does truck driving or what does this mean for someone who is working with a fleet? I think those are things just to be prepared for answering and and I love that that analysis Nicole of those opportunities. But you have to break it down to those, those needs on the ground.

199

00:26:42.294 --> 00:26:51.354

It's not about the environment, the environment, it's secondary and it's great. It's how am I getting a job? How am I paying rent? Those are the things you're going to hear at those meetings.

200

00:26:52.973 --> 00:26:59.963

That's right and so just expanding on this. We've been talking about a lot of tips

and best practices.

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00:27:00.413 --> 00:27:13.223

Uh, could you provide or share a story, or a case study from a successful, uh, public private partnership that you've been involved with um, Elle do you have a one that you could share.

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00:27:14.574 --> 00:27:20.604

Yeah, of course, so I was when I was working at city tech, so it's an urban cities lab.

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00:27:20.663 --> 00:27:33.594

There was a project, you realize these things that are seem simple, but we did an underground infrastructure mapping project where we realized that when people drill in the ground, they don't know what they're hitting because the maps are all paper at cities.

204

00:27:33.713 --> 00:27:44.064

So another thing to think about is think about where governments are coming from, they've got paper maps, and they've got printers that are black and white. And so we really work. We're working with corporate partners with technology.

205

00:27:44.334 --> 00:27:58.614

We were working with construction groups, and we're also working with the city of Chicago government. So, first, I think it's navigating what are the regulations or what are the ways things are done so, the city was just sending a crew out. They look at the old map.

206

00:27:58.614 --> 00:28:00.653

They'd make a guess, there's 6 inches of error.

207

00:28:00.898 --> 00:28:15.534

So really it'sconvincing them. This was going to save those construction crews, time and money, because they'd hit a pipe and the whole central business district would have an outage. So we made it a used case problem for the city. And we also made it for the construction crews. They don't want to be paying those insurance and they don't want to be wasting their time.

208

00:28:15.834 --> 00:28:22.284

So, I think it was when we're working with the construction trade unions, new technology.

00:28:22.284 --> 00:28:30.894

I don't know about that, but we solve the problem that they're experiencing day to day and for the government it was it was also costing the city a lot of money to keep the lights on every time we hit.

210

00:28:31.138 --> 00:28:41.009

An electric line, so, you know, I always like to reduce it to, you know, what are those current day to day problems and what can everyone get behind where they say this is worth my time.

211

00:28:41.009 --> 00:28:44.308

And this is so painful, I'm willing to work together.

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00:28:45.328 --> 00:28:48.628

Thank you so much. Nicole do you have.

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00:28:48.628 --> 00:29:02.489

A case study that you could share. Absolutely. And I think the, um, case studies are really a model for the, these partnerships that we've been talking about this entire time. Um.

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00:29:02.489 --> 00:29:16.554

In that good things happen. Usually good. Usually good things happen when government nonprofit and private entities get together to address as Elle just mentioned an issue that everyone can get behind.

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00:29:16.733 --> 00:29:19.794

I think the different partners may have different.

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00:29:20.663 --> 00:29:22.163

They're focused on different outcomes,

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00:29:22.403 --> 00:29:35.933

but an example of this would be there is a scooter operator that does a really good job of ensuring that their engagement is the forefront of their mobility programs because they understand that these devices,

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00:29:35.933 --> 00:29:40.013

the scooters, these bikes, shared electric vehicles, are new to a lot of economies,

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219
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00:29:40.013 --> 00:29:44.124

but are the key to not only the economic wealth themselves and their city,

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00:29:44.304 --> 00:29:49.973

but the social wellness as well as our economic wellness and social wellness and what works.

221

00:29:49.973 --> 00:29:50.334

Well,

222

00:29:50.334 --> 00:30:00.473

is that the private companies tend to have a lot more flexibility in terms of not needing to go through a bunch of red tape to do pop up events,

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00:30:00.473 --> 00:30:15.413

which we're going to community on a few days and say we're going to make up an example but we're going to do scooter education courses here so the private companies have that perspective where there's a lot less red tape and the

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00:30:15.413 --> 00:30:22.403

government believe it or not does not have as much money to do outreach for very critical projects that they need to do.

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00:30:22.703 --> 00:30:31.824

And then nonprofits and community groups, of course, have those critical relationships with the people that live in the communities that are the context experts on how they use their streets.

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00:30:32.034 --> 00:30:42.923

So a really good example of this would be the scooter company does they work with social justice focus consulting groups to develop pop up events in cities where they're planning to roll out,

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00:30:42.953 --> 00:30:47.513

where they already have service and these pop up events are designed around,

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00:30:48.144 --> 00:30:54.054

gathering information from community members who are walking past, we ask them what are your mobility needs?

00:30:54.084 --> 00:31:02.483

What do you need from the city? Have you heard about this project? It's an information share and information collection so that meets the city's needs, right? They're like, oh, this is great.

230

00:31:02.489 --> 00:31:17.213

You all have the money, we've been meaning to ask these questions and the private operator is able to introduce their service to community members. At the same time often. It's combined when it was in person with education courses as well. So, this is how you use the helmet.

231

00:31:17.213 --> 00:31:24.144

This is how you break when you're using a scooter, which are again, those important safety elements that are critical for the government.

232

00:31:24.173 --> 00:31:35.993

Of course, because safety public safety very important, important for the community based organization to model because there you go to, and your point of contact for all things that are happening in the community.

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00:31:36.173 --> 00:31:45.354

And then, of course, it works well for the operator as well. Because that builds that brand familiarity and recognition, so really working together.

234

00:31:46.499 --> 00:31:56.999

Working together to identify shared events or goals that will have different impacts on different partners has been very, very successful.

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00:31:56.999 --> 00:32:08.219

Thank you Nicole, that's so interesting. The story, um, in terms of, and I'm going to throw this last question out to to all the panelists.

236

00:32:08.219 --> 00:32:16.318

But what would you say your top piece of actual and advice is for putting together a successful project team?

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00:32:16.318 --> 00:32:23.669

So, um, I don't know, Steve. Do you want to go first? Yeah, I'll, I've already said it, I think, but I'll reiterate it.

238

00:32:23.669 --> 00:32:30.209 Um, dig into the budget as early as you can, and get all because. 239 00:32:30.209 --> 00:32:43.348 I think of a budget is almost like, it's, it's sort of the outline of the project. If you're writing a paper, you want to write an outline. First, if you're trying to plan a project, you want to figure out the budget. Because I think if you start to carve up the budget. 240 00:32:43.348 --> 00:32:47.489 Then you'll start to carve up the tasks and then you'll quickly realize. 241 00:32:47.489 --> 00:32:53.159 Oh, well, we maybe we need like, you know, a partner to do this portion of the task but I've. 242 00:32:53.159 --> 00:32:56.729 I tend to think of the budget as being shorthand for. 243 00:32:56.729 --> 00:33:01.558 The entire project, so that would be my, I think my main piece of advice. 244 00:33:01.558 --> 00:33:04.558 And by the way I love Nicole's. 245 00:33:04.558 --> 00:33:10.288 Term context experts, I've heard content experts, but I haven't heard. 246 00:33:10.288 --> 00:33:13.618

The term context experts for.

247

00:33:13.618 --> 00:33:19.618

For, like, local community members I think that's a great term that I will use it in the future.

248

00:33:21.058 --> 00:33:32.243

Yes, I think one thing we're learning is terminology is important and so, um, you know, nuances like that are are subtle, but important to, to recognize and be aware of.

00:33:32.663 --> 00:33:39.173

I'm just a quick follow up Steve on, on your your note about the budget. I had mentioned, um.

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00:33:39.659 --> 00:33:53.308

Earlier on before the panel discussion about partnership agreements, and I, I realize they don't necessarily have to be really formal, but in your experience, have you basically used partnership agreements as part of these budget conversations.

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00:33:53.308 --> 00:33:59.909

Yeah, yeah, what we do is we try to, um, well, we decide on the budget, but then we also.

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00:33:59.909 --> 00:34:08.188

Sort of draft an MOU that it's, it's a non binding. It's not like a legal agreement, but it's just a memorandum of understanding that gets on paper.

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00:34:08.188 --> 00:34:11.969

What every party to the partnership is going to do.

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00:34:11.969 --> 00:34:22.199

And in there, you know, you can also mention the, uh, the portion of the budget that they will get. But I think as long as that's all clear and agreed to upfront, it minimizes a lot of.

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00:34:22.199 --> 00:34:32.338

You know, headache and potential for disagreement later so I would definitely put an MOU together with your partners. Right?

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00:34:33.173 --> 00:34:41.304

Elle, do you have any top pieces of advice you'd like to share? So I'm a huge fan of MOUs, I just I agree. I agree.

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00:34:41.304 --> 00:34:53.213

Steve, a legal and a financial underpinning of what's happening instead of a, we will be partners even understanding if there are groups that are more are holding more risk.

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00:34:53.273 --> 00:35:02.213

If they're going to be investing, more kind of, in kind or pre project dollar just understanding the ways that people are investing, and then they'll be getting those returns.

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00:35:02.483 --> 00:35:14.304

But I think another thing is to think we've spoken about is there are partners that might not be the direct, either subject matter expert or in clean tech. You want to think about do I need a transportation planner?

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00:35:14.304 --> 00:35:28.523

Am I going to need a government affairs consultant involved? Just thinking about the kind of ancillary secondary nature of what you might need on your team is also very important when, when when this team forms and also, like, I really do.

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00:35:28.523 --> 00:35:31.403

I have experience with real estate project. You want those in.

262

00:35:32.849 --> 00:35:42.659

Exits and entries to the project team where if someone says this isn't for me, you have a way to to exit and you have a way to onboard someone else. Um, if needed over time.

263

00:35:46.048 --> 00:35:51.659

And Nicole, any last piece of advice, you'd like to leave, leave us with.

264

00:35:51.659 --> 00:35:56.639

I think my Co panelists have done an excellent job.

265

00:35:56.639 --> 00:35:57.059

Um,

266

00:35:57.384 --> 00:35:57.653

yeah,

267

00:35:57.653 --> 00:35:59.273

I just want to drive home the point,

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00:36:00.114 --> 00:36:14.784

because in my experience background in government and also nonprofit hangups or project stalls or even being required to trash the project and start over happens

when the community

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00:36:14.784 --> 00:36:17.063

feels like they have not been engaged in a process.

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00:36:17.063 --> 00:36:31.224

They're not aware of what's happening or the right people are not brought into the process early enough. So I would think about those relationships early on, especially with the community. If you're bringing on a consultant, please make sure they know the community. Very, very well.

271

00:36:31.224 --> 00:36:41.634

If not from the community that you'll be working in, I think that is critical critical critical. This doesn't this rarely happens, but you could have everything right.

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00:36:41.634 --> 00:36:49.764

And then if there's this super vocal person on your New York City community board it's like, well, what's this? We didn't hear about this or.

273

00:36:51.028 --> 00:37:01.403

Whatever the issue may be, whether it's brought up that oh, you know what we hear a lot of course, with transportation projects, is that, you know, what will come next is gentrification.

274

00:37:01.403 --> 00:37:15.744

I'm being pushed out of my home because of this new investment in this resource, or this this new thing is coming that has caused projects to end. I will just be very clear. That is something that needs to be prioritized. I know.

275

00:37:15.744 --> 00:37:29.934

At times, it can be difficult, but it is worth it. It is worth it. It is required. It is critical to build those relationships out front and prioritize those relationships. It's not just to check on the box because one conversation with the right person gets your project upended.

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00:37:32.213 --> 00:37:47.184

I would add to that for Nicole. I also like to move very slowly and speak very loudly. So you can also let community groups. Know. Hey, I'm sort of gonna be moving through New York and I'm going to be doing this project and, like, I feel like, if you have no surprises communities are like I have seen you hear the whole time.

00:37:47.393 --> 00:37:59.003

You don't surprise me. I think that's another thing is just like, moving very slowly, but always like Steve said, 20 minute meetings, 20 minute updates and then no one's surprised then no one gets mad. So I always like to do that too.

278

00:37:59.398 --> 00:38:06.449

Great, what's the saying, move at the speed of trust again that showing up that that means.

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00:38:06.449 --> 00:38:09.628

It's like, oh, this, you know, I know Elle, oh, my.

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00:38:09.628 --> 00:38:23.153

Yeah, 2 months ago over there she's just sitting on that rock all the time. It's weird. Yeah. Yeah. Yeah. And that's something that I have found, too, is that taking the time to build the trust and sometimes it just takes longer than you.

281

00:38:23.153 --> 00:38:37.463

Think it's going to take and you just have to be patient and you have to keep engaging and keep keep working on it. Um, so thank you so much to all of our panelists. It's just really exciting to be here with all of you.

282

00:38:37.733 --> 00:38:44.574

We certainly wanted to leave some time for a question and answer from those of those who are on the call.

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00:38:45.960 --> 00:38:55.800

So, I believe Luisa is going to moderate the, the question and answer session right? Thank you, Shanika. Can you hear me okay?

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00:38:55.800 --> 00:38:59.340

I can, and are we going to put these slide back up?

285

00:39:00.114 --> 00:39:14.635

Thank you panelists that was a great conversation. Innovation and practical solutions need to go hand in hand I wanted to ask one follow up question. Somebody mentioned a needs assessment.

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00:39:14.635 --> 00:39:23.394

I think Steve that was you, and I'd like to know if others of you have examples of

what's a good way to. 287 00:39:24.025 --> 00:39:33.835 Get that community input through a more market research type needs assessment. What's the best way to reach out? What do people have time for? 288 00:39:34.675 --> 00:39:40.434 You know, if you can have some advice on how to get that community input in a more systematic way. 289 00:39:40.889 --> 00:39:46.409 Maybe, Steve, you mentioned it, and then the others I'd be interested to hearing from, you. 290 00:39:47.005 --> 00:39:59.304 Yeah, well it's always a, it's always a problem, right? Everybody's really interested in projects, but the problem is, uh, with just going straight to a project is often you have a solution in search of a problem right? 291 00:39:59.304 --> 00:40:02.574 You're you're bringing your Pre your. 292 00:40:02.820 --> 00:40:08.670 Existing solution into a situation where it may or may not be appropriate and so. 293 00:40:08.670 --> 00:40:16.230 We, we can't always get it, but if possible we make a habit of trying to, um. 294 00:40:16.230 --> 00:40:19.409 Carve out some funding usually. 295 00:40:19.409 --> 00:40:25.769 You know, in advance to do a bit of a needs assessment, and that's usually entails bringing. 296

A, very diverse group of stakeholders from the community together to try to identify

297

00:40:25.769 --> 00:40:34.284

where are the needs as Nicole said earlier.

00:40:34.284 --> 00:40:41.784 It may be as simple as a stop sign at an intersection that the community has wanted for years and they may not be interested in whatever. 298 00:40:41.880 --> 00:40:45.269 You know, great project idea that you have, because they have. 299 00:40:45.269 --> 00:40:57.090 More fundamental needs that they want to have addressed first and so I think it's, it's really important. It's not super easy to get funding for needs assessments. But, um. 300 00:40:57.090 --> 00:41:00.210 We feel like they're really important. 301 00:41:03.119 --> 00:41:07.079 I can jump in as well, so. 302 00:41:07.405 --> 00:41:14.965 Just my background in community engagement, I think what's also important is getting very creative about being at constant engagement as well. 303 00:41:15.625 --> 00:41:29.125 I think there are merits to constant roundtables, but being very deliberate about survey scans on fences, going to schools, trying to grab people where some people can go to the after work meetings. 304

00:41:29.125 --> 00:41:39.385

Some people can do an online space. I'll work with companies like coUrbanize where you can have a platform that's regularly updating people all the time. And I think it's also the iteration.

305

00:41:39.864 --> 00:41:42.565

I think there's a lot of time where you want to go Pre project,

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00:41:42.565 --> 00:41:43.974

ask people their thoughts what they need,

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00:41:43.974 --> 00:41:48.565

but even asking feedback throughout some of those small needs, like a stop sign,

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308
00:41:49.164 --> 00:41:50.244
your team could also,
309
00:41:50.244 --> 00:41:51.594
it's not exactly your scope,
310
00:41:51.594 --> 00:41:57.744
but finding those nonprofits in your city where they're already invested in that
kind of work and bringing that.
311
00:41:57.989 --> 00:42:07.344
Um, that problem statement to them, it might not be your your funding or your
project, but you can also exist in an ecosystem of neighborhood or region based
projects.
312
00:42:07.375 --> 00:42:18.835
And it's and sometimes, I think showing that your project team is also interfacing
with other initiatives in the same region means a lot. So, it's, it's almost that
constant of what are we hearing?
313
00:42:18.835 --> 00:42:28.434
What are the pain points if it's not the thing that you can solve it's elevating it
to other allies and partners. And I think that that's that's something to think
about through your whole project.
314
00:42:28.769 --> 00:42:39.210
I see a lot of nodding there from you, Nicole do you have anything to say? My co
panelists are just so amazing. I totally agree. Um.
315
00:42:40.824 --> 00:42:49.974
We worked at the MTA and managed the outreach when cashless tolling was coming to
New York and I don't know if you all are drivers or live in New York City,
316
00:42:49.974 --> 00:42:53.005
but you probably saw me at the Puerto Rican Day parade,
317
00:42:53.005 --> 00:42:56.304
or out in Coney Island manning,
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318
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00:42:56.304 --> 00:42:57.144

or personning,

319

00:42:57.175 --> 00:42:59.514

a pop up booth giving our information,

320

00:42:59.784 --> 00:43:07.195

those random like someone is there of course pre-Covid, post-Covid, when things are safe.

321

00:43:07.434 --> 00:43:20.664

But when someone is there consistently, either every other week, or whatever, the timetable maybe was able to not only questions, but also get information from those conversations. So it could just be a one off conversation.

322

00:43:20.724 --> 00:43:34.434

What are your pain points as Elle just mentioned or have you heard about this project? What are your thoughts or people are speeding on this road, what do you think? Are people driving too fast? Very, very easy to collect information. I think New York City DOT.

323

00:43:34.465 --> 00:43:48.625

Has a really good model. They have a street ambassador program where their employees are trained. They're always multilingual, their employees are trained to have very quick interactions to gain information about the needs and the community that they are in.

324

00:43:48.804 --> 00:44:00.565

And it's like a physical in person presence. Something that's also has worked your partnership with the community based organization and nonprofits to run focus groups, pay their paid.

325

00:44:00.565 --> 00:44:07.585

Of course, people should be paid for their work paid focus groups. Right? Those are the people with the contacts they have, the face familiarity they built the.

326

00:44:08.670 --> 00:44:21.269

The trust with the community that you're looking to work with having them run focus groups has been successful in terms of outsourcing or trying to scale it. Those are some tactics that have been that I found success with.

00:44:22.045 --> 00:44:32.934

That's great. Somebody has also asked about how much engagement with community is expected prior to applying and the prizes have been structured in a staged manner.

328

00:44:32.934 --> 00:44:47.485

So, definitely having some level of of community engagement plan is an important feature. Once the prizes are selected down to the, the phase of phase 1 winners there is some funding available for communities.

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00:44:47.695 --> 00:44:51.025

So I'm wondering from the panelists what kinds of needs.

330

00:44:51.389 --> 00:44:58.079

Do the community organizations have for engaging with teams in developing these concepts.

331

00:44:58.079 --> 00:45:01.559

That they might be able to use that funding for?

332

00:45:03.570 --> 00:45:13.344

I think you need to assume that the community based organizations are being asked by a lot of projects, et cetera to do needs assessments and asset mapping and and who are your stakeholders?

333

00:45:13.494 --> 00:45:27.054

So, setting up the forums, the technology, the infrastructure to make those asks easy, not not assuming there's a lot of hours on those very small teams at nonprofits. So, you know, showing your resourcing.

334

00:45:27.054 --> 00:45:32.605

I always also say you want to do a lot of Pre work, because no one wants to read that their neighborhood is in an announcement.

335

00:45:32.909 --> 00:45:47.394

So, I know you might be investing ahead of time a bit but having those conversations learning about the transportation projects in the past very useful. I also think communities hate when you decide you're going to do a new scooter pilot, and they've already done 10 scooter pilots.

336

00:45:47.394 --> 00:45:56.724

And they're like, we just you should have called all the 10 scooter pilots so also doing your research on what other things have been tested in this community. What have people already experienced and having.

337

00:45:57.480 --> 00:46:02.039

Again, like I said, no surprises Pre any announcement of any prize won.

338

00:46:05.574 --> 00:46:12.144

Another suggestion that I have to is realizing that some community based organizations,

339

00:46:12.175 --> 00:46:12.625 you know,

340

00:46:12.684 --> 00:46:21.744

they're made of volunteers and so just recognizing that they're not necessarily going to be able to meet with you and engage with you during your business hours.

341

00:46:22.105 --> 00:46:33.085

You know, you need to meet them where they are and that may be in the evening or earlier in the morning and just be accommodating to that as much as you can. Because it really goes a long way.

342

00:46:33.389 --> 00:46:44.460

Right. One more thought: an intentional aspect of these prizes is replication and scalability is being able to.

343

00:46:44.460 --> 00:46:49.710

You know, hopefully bring solutions that have worked elsewhere to New York state, but also.

344

00:46:49.710 --> 00:46:56.070

Hopefully have some of those solutions be applicable to other communities. Do you all have any.

345

00:46:56.070 --> 00:47:06.900

Key thoughts about, or examples of projects that you think have been successfully replicated elsewhere, or tips for teams that are thinking about that aspect.

346

00:47:10.800 --> 00:47:16.650

```
Happy to kick this off for all the folks in attendance I work in.
347
00:47:16.885 --> 00:47:22.014
The better bike share partnership. I can try to find their link and drop it in a
348
00:47:22.255 --> 00:47:22.614
But,
349
00:47:22.735 --> 00:47:23.184
um,
350
00:47:23.215 --> 00:47:27.235
that is an organization made up of the city of Philadelphia,
351
00:47:27.744 --> 00:47:28.344
NACTOL
352
00:47:28.344 --> 00:47:30.775
the National Association of city transportation officials,
353
00:47:30.775 --> 00:47:31.824
they have people for bikes,
354
00:47:32.034 --> 00:47:38.844
and they provide funding to operators and community groups to develop replicable,
355
00:47:38.844 --> 00:47:39.744
scalable.
356
00:47:40.949 --> 00:47:53.699
Solutions to mobility issues for low income communities of color and something that
has worked very well and something that continues as a theme is not reinventing the
wheel. All right.
357
00:47:54.625 --> 00:48:08.184
And if you're, you're thinking about a project related to mobility, related to clean
```

transportation, someone else may have thought about that before, I think, I think as

Elle mentioned in her response. Someone may have already tried it in that

neighborhood.

358

00:48:08.425 --> 00:48:22.405

Please do, your research it's like preparing for a date, but learning from the people that came before you is a very, you can do that on your own time in terms of research. It is very important. And I think those core elements, an example, I'll give.

359

00:48:23.905 --> 00:48:25.585 The city of Philadelphia does a,

360

00:48:25.614 --> 00:48:40.105

it's called digital skills and bicycle thrills where their bike share system is used membership in their bike share system is used as a way to teach adults with lower income how to use the computer and use

361

00:48:40.494 --> 00:48:41.094 the Internet.

362

00:48:41.394 --> 00:48:51.144

So, they help folks sign up and that's how to learn to use those services model has been replicated in other cities. But it has been an intentional act of sharing information.

363

00:48:51.445 --> 00:49:05.875

So, both sharing information and your successes and things that next time we'll do better and also doing your research, I think, are some tips to ensuring that whatever comes out of your project can be used in other places.

364

00:49:06.030 --> 00:49:20.394

I'm a huge fan girl of better block in Dallas. They're kind of a guerilla placemaking group. They were, um, basically, they put masking tape in the road when they think there should be a bike lane and then they count with a tiny like a stopper how many people bike through their pretend bike lane.

365

00:49:20.695 --> 00:49:30.085

Um, so, I think also iteration, are there ways you can bring a scooter or an electric vehicle to a space where you're not permanently installing can people sample that?

366

00:49:30.655 --> 00:49:43.735

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So, I'm a big fan of that where communities almost they, they set up these park-lets
and communities are like, this is my park, but it didn't exist a week ago. So
anything you can get people to start sitting in, experiencing, talking about make
their own.
367
00:49:43.764 --> 00:49:46.494
I love I love better block in Dallas for that example.
368
00:49:49.500 --> 00:49:53.130
One quick thing that I would add is.
369
00:49:53.130 --> 00:49:53.400
Uh,
370
00:49:53.394 --> 00:49:55.494
when developing a project plan,
371
00:49:55.795 --> 00:49:59.695
I think a lot of folks forget to include an element to,
372
00:49:59.994 --> 00:50:00.505
um,
373
00:50:00.744 --> 00:50:02.364
basically broadcast the,
374
00:50:02.364 --> 00:50:02.664
uh,
375
00:50:03.204 --> 00:50:08.574
it's good to have a plan for how to get the word out about what resulted from your
project.
376
00:50:08.820 --> 00:50:14.159
Because if you neglect that, then you're you're really, um.
377
00:50:14.159 --> 00:50:28.590
You're not insuring that even if you have a great project, if you don't have a plan
for getting the word out, you might not be able to effectively do that. So think
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about Webinars and white papers and presentations at conferences as part of your project plan.

378

00:50:32.369 --> 00:50:42.329

That's great. Well, we have a couple of minutes for for closing remarks here and then I'm going to wrap with some instructions for what's happening next with the prizes.

379

00:50:42.329 --> 00:50:46.650

Elle, do you want to start and then we'll just have, you know, any.

380

00:50:46.650 --> 00:50:53.849

Any final thoughts that you can recommend to listeners to the webinar about teaming and forming partnerships.

381

00:50:54.565 --> 00:50:59.755

Yeah, absolutely. I think this is a very exciting opportunity looking forward to seeing how it manifests.

382

00:50:59.965 --> 00:51:10.014

I'm just thinking about, you know, you're bringing individuals, you're bringing large organizations companies together thinking, like we said, common ground MOUs and finances.

383

00:51:10.014 --> 00:51:14.965

I agree Steve, but also demystify the process for, for other people, and making.

384

00:51:15.144 --> 00:51:28.135

I'm like Nicole and I agreed a common cause just really, really honing it down to those aligned agenda items because I think when things get controversial or there's wait, what did we say? You can go back to why you're all here.

385

00:51:28.164 --> 00:51:31.014

But I think setting that up in the beginning is very important.

386

00:51:31.349 --> 00:51:42.420

How about you, Nicole? I think Elle and I are just on the same page today.

387

00:51:43.644 --> 00:51:57.835

100% agree, I think setting up your goals for you, I've create your partnership in

developing your project. More specifically is very important. You know, your, your program will look a lot differently.

388

00:51:57.835 --> 00:52:04.644

If your, your prior primary goal is to address connectivity to train the stations versus.

389

00:52:07.289 --> 00:52:17.880

Address affordability, issues of electric vehicles, right? Those are 2 different goals and the tactics of retails may look a little bit different. So I think a shared goals is. Yeah, absolutely.

390

00:52:17.880 --> 00:52:25.769

And last thoughts from you, Steve? Yeah, I think, you know, my takeaway is.

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00:52:25.769 --> 00:52:38.579

You may be the content expert, but you're probably not the context expert as well. So, uh, I just encourage you to stay humble as you put your, uh, project.

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00:52:38.579 --> 00:52:43.260

Project together and try to keep in mind all of the things that you don't know.

393

00:52:43.585 --> 00:52:58.284

While you're bringing the things that you do. Great, thank you. Good. Good wrap up comment. So I'd like to encourage people many of the questions that came in are related to prize logistics. So I really encourage you to go to the websites.

394

00:52:59.094 --> 00:53:12.295

There's a specific if you don't go to the last slide, I think, has the websites on there. Yeah. So you can pose your questions at nycleantransportationprizes.org

395

00:53:13.224 --> 00:53:23.364

That's the best way to get specific responses related to engagement. With the prizes. We were focusing more of the discussion on the panelists here today.

396

00:53:24.414 --> 00:53:36.025

Look forward to any other additional questions you have, including any that came in here today. I want to remind people about the registration deadline is July 22nd.

397

00:53:36.929 --> 00:53:41.670

People that are organizations that are going to prime.

398

00:53:42.324 --> 00:53:51.295

Submission have to be registered in order to do so. All team members do not have to, but there's a benefit to you of registering.

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00:53:51.505 --> 00:54:00.324

Because then you'll get follow up information, you can participate in the forum discussions and other features that are on the prize website. So I encourage you to do that.

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00:54:00.900 --> 00:54:05.489

And then the next slide, there is a.

401

00:54:05.489 --> 00:54:17.039

The third content that we're offering is next Tuesday May 25th at noon, Eastern, on electric fleet and mobility insights. So I encourage you all to think about.

402

00:54:17.039 --> 00:54:20.760 Joining us for that as well and.

403

00:54:21.809 --> 00:54:28.405

I think that is it I really want to thank the panelists very much. Shanika, any final comments from you?

404

00:54:28.405 --> 00:54:42.445

I think this has been a really insightful Webinar, and it has been recorded and will be posted to the websites for partners that weren't able to be here. And to remind you all of these great suggestions.

405

00:54:44.574 --> 00:54:57.534

No, no other closing thoughts from me. Definitely encourage everyone to register and for the partners that you are exploring and in talking to definitely encourage them to register as well on the website.

406

00:54:57.534 --> 00:55:00.565

So that they can also have access to to the same information.

407

00:55:00.869 --> 00:55:06.329

Yeah, I believe there's a partner's forum on each of the individual prize.

00:55:06.329 --> 00:55:13.110

Websites that people can engage and also raise their hands if they want to be contacted to be part of teams. So.

409

00:55:13.110 --> 00:55:17.429

Thank you all very much appreciate it and.

410

00:55:17.429 --> 00:55:21.869

We're going to wrap this up now and and, uh, end the, uh, recording.